

This Limited Lifetime Warranty applies on the tools and products that you, the user have purchased from Wallmek i Kungälv AB, the producer and manufacturer of the tools and products you have bought.

This warranty should be read alongside, and in addition to, our Terms and Conditions, which can be found at:

<https://www.wallmektools.com/terms-conditions>

Please read this Limited Lifetime Warranty carefully.

### 1. Application

1.1 This Limited Lifetime Warranty will apply to the purchase of the goods by you (the "Customer" or "You").

We are Wallmek i Kungälv AB (the "Supplier" or "Us" or "We"), a company registered in Sweden under number 556566-7333, whose registered office is at Bultgatan 18, 442 40 Kungälv, SWEDEN with email address info@wallmek.se and telephone number +1 (646) 585 - 0524.

1.2 This is the Limited Lifetime Warranty on which all our tools and goods fall under.

### 2. Definitions

2.1 "Customer" means an individual or enterprise that will use our products in a professional manner.

2.2 "Durable Medium" means paper or email, or any other medium that allows information to be addressed personally to the recipient, enables the recipient to store the information in a way accessible for future reference for a period that is long enough for the purposes of the information, and allows the unchanged reproduction of the information stored;

2.3 "Goods" means the goods advertised on the Website that we supply to you of the number and description as set out in the Order;

### 3. Warranty

3.1 The warranty cover defects on Wallmek products regarding but not limited to:

3.1.1 Material and workmanship

3.2 Warranty for new tools is valid for 12 months unless subject to clause 3.1.

## **4. Validity**

4.1 This Limited Lifetime Warranty is valid for the North America market (USA and Canada).

4.2 End-user and authorized dealers with a Durable Medium and date of the actual product are entitled to this warranty.

## **5. Repairs**

5.1 Wallmek will repair, send a replacement tool or replacement part to the end-user or dealer without cost when the product is covered by this Limited Lifetime warranty.

## **6. Exceptions**

6.1 The Limited Lifetime warranty does not cover but are not limited to:

6.1.1 Abuse, or

6.1.2 Tempering, or

6.1.3 Normal wear, or

6.1.4 Rust, or

6.1.5 Any alteration or repair by you or by third party who has not been approved by us beforehand, or

6.1.6 Any failure by you or a third party to maintain, operate or use the goods in accordance with the user instructions.

6.2 Only Wallmek is authorized to decide if the specific tool or part will be repaired or replaced under this Limited Lifetime Warranty.

6.3 Rubber sealings, plastic bushings, pneumatic motors and storage systems are not covered by this Limited Lifetime Warranty.

## **7. Service and Maintenance**

7.1 Service and repair are always available, even for products that are not covered by the Limited Lifetime Warranty.

## **8. Liability**

8.1 Wallmek Tools will under no circumstances be liable for any direct, indirect, incidental or consequential damage (person, property or financial damage). Whether based on warranty, contract, tort or any other legal theory.

## **WALLMEK QUICK SUPPORT**

Contact Wallmek Tools before shipping any tool or part to an authorized service station or to Wallmek direct. Most cases will be cleared quickly only using pictures and additional information.

Pictures clearly showing the press surfaces and the complete product is needed as a first information sent to [info@wallmek.se](mailto:info@wallmek.se)

Vehicle identification and repair info is recommended for the best possible assistance.

Company details, purchase date and a phone number are needed to assist you in the best way.